The many uses of classification: Enriched thesauri as knowledge sources

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Classification everywhere

concept maps in education

e-commerce (B2B, B2C)

Corporate portals

Agent-to-agent communication

Database schema correlation for interoperability

Text summarization and other NLP applications

IEEE upper ontology working group

The Semantic Web

Ontologies, Taxonomies

Classification under any other name is still classification

Is SIG/CR everywhere?

Is NKOS everywhere?

Expanded functions of thesauri (SIG/CR 2000 Theme 1)

- Convey meaning, orientation, and structure. Definitions
- Provide rich relationships. Give facts
- Support exploration and browsing, creativity, problem solving
- Knowledge-based assistance for indexing and searching, behind the scenes or collaboratively with the user
- Linkage to thesaurus entries from text. Linkages among thesauri. Integrated access system
- Assistance to users in maintaining their own thesauri.
 Collaborative development and maintenance of thesauri

Exploit the possibilities of the new medium

- Data structures of adequate complexity for rich content
- Searchability and selectivity
- Flexibility of display
- Processing power and inference
- Linkage

Convey meaning, orientation, and structure

- Assists any user thinking about a problem
- Helps with better query formulation
- Requires good methods for displaying structure. Most thesaurus interfaces provide local views but not views of the structure at large
- Examples

Meaningful hierarchical display

Concept graphs

Facets to elicit query

Convey meaning, orientation, and structure. Continued

- Meaningful arrangement. There is no need for alphabetical arrangement in online environments
- Requires intensive effort in developing meaningful structure

Yahoo Home

Arts & Humanities Literature, Photography ...

Business & Economy B2B, Finance, Shopping, Jobs ...

Computers & Internet Internet, WWW, Software, Games ...

Education College and University, K-12 ...

Entertainment Cool Links, Movies, Humor, Music ...

Government Elections, Military, Law, Taxes ...

Health Medicine, Diseases, Drugs, Fitness **News & Media** Full Coverage, Newspapers, TV...

Recreation & Sports Sports, Travel, Autos, Outdoors ...

Reference Libraries, Dictionaries, Quotations ...

Regional Countries, Regions, US States ...

Science Animals, Astronomy, Engineering ...

Social Science Archaeology, Economics, Languages

Society & Culture People, Environment, Religion ...

Yahoo Home. Meaningful arrangement

Reference and	Subjects	
General Interest	Science Animals, Astronomy, Engineering	
Reference Libraries, Dictionaries, Quotations	Health Medicine, Diseases, Drugs, Fitness	
Computers & Internet Internet, WWW, Software, Games	Social Science Archaeology, Economics, Languages	
	Society & Culture People, Environment, Religion	
	Government Elections, Military, Law, Taxes	
	Business & Economy B2B, Finance, Shopping, Jobs	
News & Media Full Coverage, Newspapers, TV	Education College and University, K-12	
Entertainment Movies, Music, Humor, Cool Links	Arts & Humanities Literature, Photography	
Recreation & Sports Sports, Travel, Autos, Outdoors		
Regional Countries, Regions, US States		

Yahoo Home > Health

Alternative Medicine	Men's Health
Business to Business@	Mental Health
Chats and Forums	Midwifery
Children's Health	News and Media
Conferences	Nursing
Death and Dying@	Nutrition
Dentistry@	Organizations
Disabilities@	Pet Health@
Diseases and Conditions	Pharmacy
Education	Procedures and Therapies
Emergency Services	Public Health and Safety
Employment	Reference
Environmental Health	Reproductive Health
First Aid	Senior Health
Fitness	Sexuality@
General Health	Shopping and Services@
Health Administration	Teen Health
Health Care	Traditional Medicine
Health Sciences	Travel Health and Medicine
Hospitals and Medical Centers	Web Directories
Institutes	Weight Issues
Law@	Women's Health
Long Term Care	Workplace (6
Medicine	

Home > Health. Meaningful arrangement

Reference	Health by place
Reference	General Health
Web Directories	Public Health and Safety
Chats and Forums	Environmental Health
News and Media	Workplace
	Travel Health and Medicine
Health Sciences Fields	
Health Sciences	Health by population group
Medicine	Human Health
Dentistry@	Human Health by Age
Nursing	Children's Health
Midwiferv	Teen Health
Pharmacy	Senior Health
	Human Health by Gender
Traditional Medicine	Women's Health
Alternative Medicine	Men's Health
	Animal Health
Individual health condition	Pet Health@
Diseases and Conditions	
Disabilities@	Health Care
Fitness	
Nutrition	Emergency Services
Weight Issues	
Reproductive Health	Long Term Care
Sexuality@	
Death and Dying@	Health care organization
Mental Health	Hospitals and Medical Centers
	Institutes
Procedures and Therapies	Organizations
•	Conferences
	Health Administration
	Shopping and Services@
	Business to Business@
	Law@
	Employment

<art genres=""> academic art</art>
amateur art
apocalyptic art
art brut
children's art
commercial art
community art
SN Includes art undertaken in conjunction with particular communities,
often socially deprived, usually with the idea of producing an effect or
inspiring response specifically within those communities, with no
reference to widely established standards. For art intended to beautify
or enrich public places, use public art .
computer art
court art
crafts
cybernetic art
didactic art
fontastio art
figurative art
folk art
funerary art
naive art
nonrepresentational art
primitive art
public art
SN Use for art whose purpose is to beautify and enrich public places. For
art undertaken in conjunction with particular communities, usually to
produce an effect or inspire response specifically within those
communities, use community art .
rock art
cave art
serial art
sofa art
street art

art genres

- art genres by content or other intrinsic characteristics
 - . figurative art
 - . . fantastic art
- . . apocalyptic art
- . nonrepresentational art
- . cybernetic art
- . serial art
- . crafts

art genres by standard

- . academic art
- . folk art
- . dissident art

art genres by type of artist or origin

- . amateur art
- . naive art
- . art brut
- . children's art
- . computer art
- . ethnic art
- . primitive art

art genres by audience, purpose, or display context

- . sofa art
- . court art
- . public art
 - SN Art whose purpose is to beautify and enrich public places.
- . . community art
 - SN Public art undertaken in conjunction with particular communities, often socially deprived, usually with the idea of producing an effect or inspiring response specifically within those communities, with no reference to widely established standards.
- . . street art
- . rock art
 - . . cave art [prehistoric, esp. paleolithic]

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•	•	
•	•	funerary art

Concept map climate change

Concept map Instructional design

Concept map information studies

Concept map information studies 2

Definitions

- A thesaurus should give full definitions, not just usage notes
- Multiple definitions
- Links to document segments that elaborate on the concept

People understand concepts **from examples** while situated in a given **context** and considering a given **function** or use.

Definitions (and classificatory structure, for that matter) thus need to provide

examples, context, and functions

JC	basic prevention categories
JC2	. prevention by timing of the
	intervention
JC2.2	primary prevention
JC2.4	secondary prevention
JC2.6	tertiary prevention
JC4	 prevention by scope of recipient
	group
JC4.2	universal prevention SN Directed at the general public or a population group that has not been identified on the basis of members' risk. The intervention is desirable for everyone in that group.
JC4.4	targeted prevention SN Targeted at subgroups of the population or at individuals who are at high or very high risk. There are two subordinate categories which are distinguished by the specificity of targeting (the precision of selection into the recipient group), the degree of risk, and the warranted cost per recipient.
JC4.4.2	SN Targeted at all members of a subgroup, for example, public service spots on a TV channel watched predominantly by teenagers.
JC4.4.4	indicated prevention SN Targeted at individuals (often members of a subgroup) who have been identified through screening as being at high risk.
JC4.6	. prevention directed at groups SN Includes JC4.2 universal prevention and JC4.4.2 selective prevention as opposed to JC4.4.4 indicated prevention, which is directed at individuals.

Convey meaning, orientation, and structure. Continued

To build a classification/thesaurus (Knowledge Organization Structure) that conveys meaning, follow principles of instructional design:

- (1) Discern the underlying structure of the domain
- (2) Find a suitable external expression or representation of that structure

For (1) the principles of classification structure (facet analysis, hierarchy) often help to achieve a level of clarity not achieved by domain experts alone.

• Examples

Cancer *combine-with* Body part

When cancer is indexed or searched, the system posts a reminder about body part

Bromocriptin treats Alcohol withdrawal

Now shown, if at all, as

Alcohol withdrawal agents NT Bromocriptin

Early behavior disorder *is-risk-factor-for* Alcohol or other drug disorder

Alcohol causes Liver disease

Sample relationship types from the UMLS Semantic Network

functionally_related_to

affects manages treats disrupts complicates interacts with prevents brings about produces causes performs carries out exhibits practices occurs in process of uses manifestation of indicates result of temporally related to co-occurs with precedes

The UMLS contains a few statements using these relationship types

Note:

Systems for automated reasoning need differentiated relationships even if for use in retrieval a courser grain is sufficient.

Example:

In a thesaurus for retrieval, it is just fine, for most purposes, to treat isa relationships and part-whole simply as hierarchical relationships (as in body systems or geography).

A system for automated reasoning needs to distinguish

Baltimore is-part-of Maryland

Baltimore is-instance-of city

city *is-subclass-of* settlement

Rich relationships expand a conventional thesaurus to a knowledge source in its own right. Conceptual and terminological knowledge is embedded in a complex database with many other relationships,

The relationships can be used

to answer factual queries and

to find search terms or indexing terms

Synergy in the combined use of many relationships

Standards such as RDF and Topic Maps support rich relationships.

NISO is thinking about an expanded thesaurus standard that would replace Z39.19.

Harmonization of relationship types is necessary for interoperability

Standard

Relationship repository

Problems

- For the user: The very richness of information will be overwhelming; too many types of relationships, too many relationships for any one term (there can be 50 or more risk factors)
- Solution: Flexible display. User can select information to be displayed by
 - type of relationship and
 - priority of relationship

Problems

- For the system builder: Cost of initial development Cost of maintenance
- Solution: ?
 Enormous human labor (e.g.,CYC)
 Collaboration supported by appropriate infrastructure
 Automatic extraction of facts (and definitions) from text
 Pattern discovery in large databases (for example, large patient databases), machine learning, data mining

Support exploration and browsing, creativity, problem solving (SIG/CR 2000 Theme 4)

Most classifications deal with (static) domain knowledge

Additional approaches are needed to support users, such as

Problem schemas as organizing principle

Functions as organizing principle

Classification of cases for case-based reasoning or for education and learning

Reinforces the theme of rich relationships

We need to learn how to build such new tools

Problem schemas as organizing principle

A classification of problems by problem type, such as

fix a device (fix a car, fix a washing machine), buy something, write a computer program,

giving for each problem a schema that specifies aspects to be considered in solving the problem:

information, people, material needed for solving the problem

procedural steps for solving the problem.

Functions as organizing principle

Classify technical components by all the functions they could serve Describe the functions abstractly to help users to think out of the box and find novel uses

Classify business cases by all the concepts they illustrate or all the courses they could be used in

Conventionally done: Classify employees by all their skills or all the jobs they could perform in the organization

Knowledge-based assistance for indexing and searching, behind the scenes or with the user

Searching

• Expand use of common techniques:

Synonym expansion (query term mapping)

Hierarchic expansion

- Knowledge-based elicitation of user requirements
- Knowledge-based clustering of search results

Knowledge-based assistance, continued

Indexing

• Example: MedIndex

Can be used for assisting human indexers and for improved automated indexing

 Natural language processing using tools that combine linguistic dictionary information with hierarchy and other thesaurus information.
 Example: UMLS and its Specialist Lexicon

Example: MedIndex (Susanne Humphrey, NLM)

Indexer enters Bone Neoplasms

System displays the Neoplasms frame which shows the facets to be considered when indexing a document on neoplasms. The frame is already specialized for bone neoplasms:

Bone Neoplasms - Current Frame

ANATOMICAL STRUCTURE Bone and Bones

SECONDARY-FROM

ETIOLOGY

COMPLICATION

PROCEDURE

PROCESS

HISTOLOGIC TYPE

Indexer decides to work further on ANATOMICAL STRUCTURE, clicks on it, and is presented with a hierarchy. Body Areas

- . Back
- . Extremities
- . . Arm
- . . Leg
 - . . Foot
- . . . Knee
- . Head
 - . Face
- . Neck
- . Pelvis
- . Thorax
- Bone and Bones
- . Facial Bones
- . . .Palate
- . Leg Bones
- . . Femur
- . . Fibula
- . . Tibia

etc.

Indexer selects Femur

System checks its knowledge base, sees that there is a MeSH descriptor under *Bone neoplasms* with *Femur* as the ANATOMICAL STRUCTURE and responds

Femur not permitted. The correct MeSH heading is

Femoral Neoplasm

The underlying knowledge structure (frame)

Femoral Neoplasm

INHERITS FROM Bone neoplasms

ANATOMICAL STRUCTURE Femur

SECONDARY-FROM

etc.

Search assistance

Example 1

A medical information system for health consumers

The system displays a picture of the body where the user can click to identify the body part or system where she has a problem (facet 1)

The system then displays a menu of symptoms that might occur for that body part (based on relationships between body part and symptoms it knows about) (facet 2)

The system can then ask more specific questions to pin down the problem further

Just described: An expert system for medical diagnosis

Search assistance

Example 2

e-commerce

Consumers need help with selecting a specific make and model that suits their needs

The system must know for each type of item (camera, washing machine, TV set, car, etc.) what the characteristics are a facet frame for each of type of item

It can use this knowledge to ask the consumer questions designed to match his needs with desirable values of each characteristic and then find the items that more or less fit the bill

Linkage to thesaurus entries from text.

- Assist readers in understanding text by seeing a definition or seeing a concept in its hierarchical context.
- See a subject descriptor recorded in a metatag in the context of the scheme it comes from.

This would require a thesaurus registry with URIs for thesauri.

Linkages among thesauri Integrated access system

- Useful for cross-database searching
- Integrated access useful for getting more information.
- Ideally: A "Virtual Thesaurus" that would provide transparent access to multiple thesauri, dictionaries, and other lexical resources and provide an integrated display of the information about a concept or term.

The challenge: Do this integration automatically

Assistance to users in maintaining their own thesauri

Collaborative development and maintenance of thesauri

The breadth of the field

The classification researcher must be a renaissance person. Doing research about and building classification requires knowledge of many fields, many of which both contribute to knowledge about classification and use classifications.

- Principles of classification and knowledge representation
- Philosophy, esp. ontology and epistemology
- Cognitive psychology, the workings of the human mind
- Artificial intelligence
- Linguistics
- Instructional design, document design, interface design. Information architecture
- Markup languages and data structures and their standards (XML, RDF, Topic Maps, thesaurus standards, lexicographic standards) and how they interact with display
- Software considerations for thesaurus-building systems
- Last, but not least, domain knowledge, often in multiple domains